



U.S. DEPARTMENT OF HOUSING AND URBAN DEVELOPMENT

FEDERAL HOUSING ADMINISTRATION

SINGLE FAMILY HOUSING



# Welcome to...

## FHA Application Workshop Series:

### Session 3 – Supervised and Government Applicants

Today's webinar begins  
at 2:00 PM (Eastern)

**We will be underway shortly**

Please test your speakers and choose Audio source (computer/smartphone or telephone) by selecting desired option in **Audio Settings** – see left side of toolbar at bottom of screen.



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# Technical Support

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- Recommend Chrome browser.
- Technical issues? Review *Technology FAQs* by clicking **Chat** icon at bottom of screen or **Landing Page**.
- Need additional tech support? Click *Contact Tech Support* icon on **Chat** link or **Landing Page**.

# Q&A Session

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- There will be two Q & A sessions; the first near the mid-point and the second following the presentation.
- Follow instructions in *Q&A Instructions* link found in the **Chat** icon/**Landing Page** and **Q&A Instructions** slide at end of the presentation.
- Test Audio, if asking a question.
- Select one of the two Audio options:
  - Computer/Smartphone
  - Standard Telephone Line
- Send unanswered questions to FHA Resource Center.

# Contact FHA Resource Center

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- Online at: [www.hud.gov/answers](http://www.hud.gov/answers).
- Via email at: [answers@hud.gov](mailto:answers@hud.gov).
- Via phone at: [1-800-Call-FHA](tel:1-800-Call-FHA) (1-800-225-5342)

Persons with hearing or speech impairments call the Federal Relay Service at 1-800-877-8339.



# Documents/Materials & Training Evaluation

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## Documents/Materials:

- Click **Chat** icon or **Landing Page** – select *Webinar Documents/Materials* link for copy of presentation.

## Training Evaluation:

- Click on **Chat** icon or **Landing Page** – select *Survey* link.



# Helpful Links

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Click **Chat** icon or **Landing Page** – select links to bookmark:

- FHA Lenders page:  
[https://www.hud.gov/program\\_offices/housing/sfh/lender](https://www.hud.gov/program_offices/housing/sfh/lender)
- FHA FAQ page:  
<https://www.hud.gov/FHAFAQ>
- Single Family Housing Archived Webinars (On Demand) page:  
[https://www.hud.gov/program\\_offices/housing/sfh/events/sfh\\_webinars](https://www.hud.gov/program_offices/housing/sfh/events/sfh_webinars)







U.S. DEPARTMENT OF HOUSING AND URBAN DEVELOPMENT

# FEDERAL HOUSING ADMINISTRATION

SINGLE FAMILY HOUSING



Office of Lender Activities and Program Compliance  
**FHA Application Workshop Series:**  
**Session 3 – Supervised and Government Applicants**

July 18, 2023

Last Updated: 7/13/2023

**Presented by:**

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Lender Approval and Recertification Division

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Lender Approval and Recertification Division



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# Agenda

**Types of Mortgagees**

**FHA Program Types**

**Eligibility Requirements**

**Application Process & Required Documentation**

**Q&A**

**Navigating the Online Application**

**Causes for Initial Rejection**

**Resources**

**Q&A**



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# Types of Mortgagees

# Types of Mortgagees

Type	Definition
<b>Government</b>	A federal, state or municipal governmental agency.
<b>Large Supervised</b>	A member of the Federal Reserve System (FRS) or regulated by the Federal Deposit Insurance Corporation (FDIC), the Office of the Comptroller of the Currency (OCC) or the National Credit Union Administration (NCUA), that has consolidated assets greater than or equal to the threshold for audited financial reporting established by the Federal Banking Agency with oversight of the Mortgagee.
<b>Small Supervised</b>	A member of the FRS, or regulated by the FDIC, the OCC or the NCUA, that has consolidated assets below the threshold for audited financial reporting established by the Federal Banking Agency with oversight of the Mortgagee.
Type	Authorized Activities
<b>Government</b>	A Government Mortgagee may originate, underwrite, close, endorse, service, purchase, hold, or sell FHA-insured mortgages.
<b>Supervised (Large and Small)</b>	A Supervised Mortgagee may originate, underwrite, close, endorse, service, purchase, hold, or sell FHA-insured mortgages.

# FHA Program Types



# FHA Program Approval

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## Title I

- A Title I Lender may be approved to originate, underwrite, close, endorse, service, purchase, hold, or sell Loans under the Property Improvement program and/or the Manufactured Housing program.

## Title II

- A Title II Mortgagee may be approved to originate, underwrite, close, endorse, service, purchase, hold, or sell FHA Single Family insured Mortgages or multifamily Mortgages.

# Eligibility Requirements





# Eligibility Requirements

<b>Supervised Mortgagee</b>	<b>Government Mortgagee</b>
<b>Ownership and Personnel</b>	<b>Personnel</b>
<b>Financial Requirements</b>	<b>Quality Control Plan</b>
<b>State License or Registration</b>	<b>Unique Entity Identifier</b>
<b>Quality Control Plan</b>	Mortgagee Name
<b>Unique Entity Identifier</b>	Office Facilities
Mortgagee Name	Fidelity Bond
Office Facilities	Errors and Omissions Insurance
Fidelity Bond	
Errors and Omissions Insurance	

# Eligibility Requirements – Ownership

Business Structure	Principal Owners
Publicly Traded Corporation	10% or more ownership
Private or Close Corporation	25% or more ownership

Supervised applicants must identify all Principal Owners and submit this information in the online application.

# Eligibility Requirements – Personnel

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- The applicant must identify all Corporate Officers, as defined in the *Single Family Housing Policy Handbook* 4000.1 (Handbook 4000.1), who will be directly involved in managing, overseeing, or conducting FHA business.
- The applicant must designate an Officer-in-Charge, who is a full-time Corporate Officer exclusively employed by the applicant and with at least 3 years of experience in the specific functions or activities that it will perform.

# Eligibility Requirements – Financial Requirements

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## Adjusted Net Worth

- Minimum adjusted net worth: \$1,000,000

## Liquidity

- No less than 20 percent of its required net worth in liquid assets

# Eligibility Requirements – State License or Registration

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Supervised Mortgagees must ensure that its home office and each branch office have all licenses, registrations, or approvals required for the types of Mortgagee functions or activities performed. Evidence of state-issued lending license, registration or equivalent approval must be provided for the state in which the home office is located.



# Eligibility Requirements – Quality Control Plan

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- Applicants must provide a Quality Control Plan that includes all requirements specified in **Section V: Quality Control, Oversight and Compliance** of the most current version of Handbook 4000.1.
- The Quality Control Plan must be specific to the authorities the applicant is seeking approval to perform.

# Eligibility Requirements – Unique Entity Identifier (UEI)

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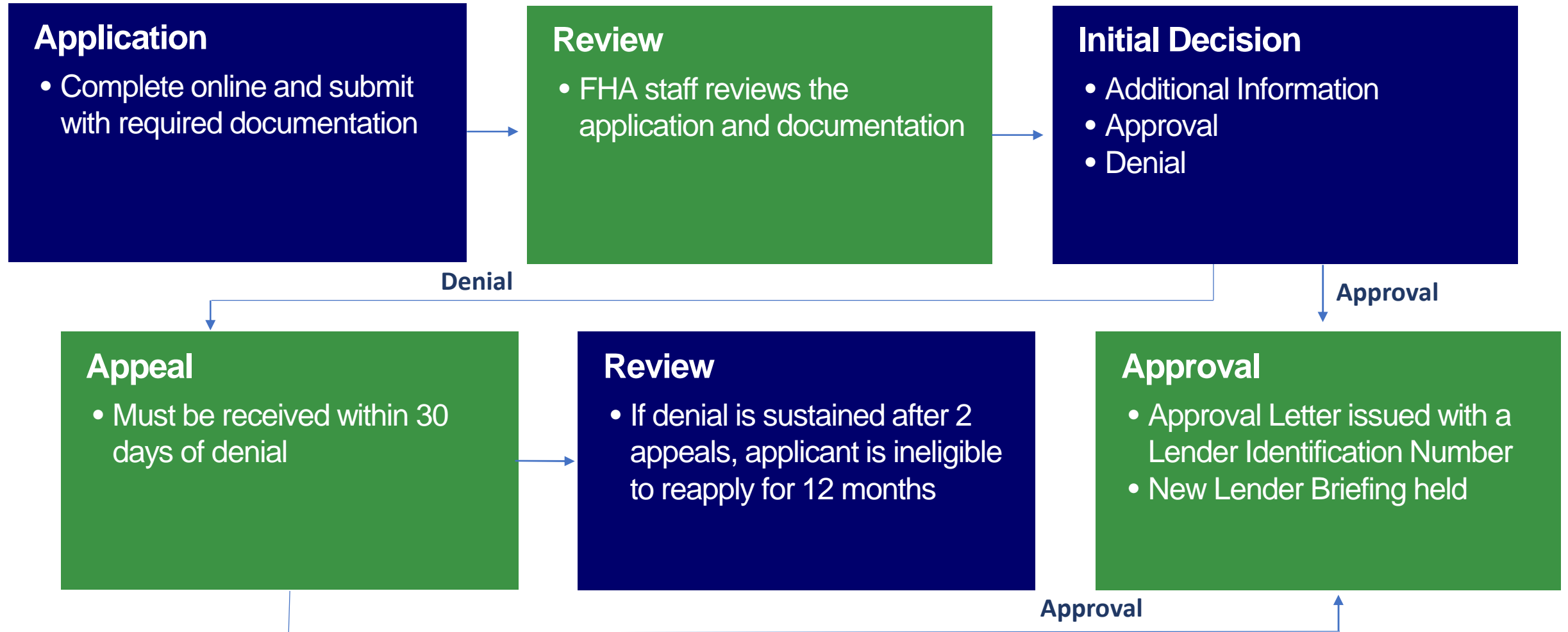
The UEI number is an alpha-numeric identifier used by federal government agencies to maintain consistent data for entities doing business with the government.

- Entities seeking FHA approval should register for and obtain an active UEI number by accessing the System for Award Management (SAM) at SAM.gov.
- The registration data in SAM.gov must match the TAX ID number, institution name, and home office geographic address provided in the application.

# Application Process & Required Documentation



# Application Process



# Eligibility Requirements – Documentation

Documents Required for Application	Supervised Mortgagee	Government Mortgagee
Resume for Officer in Charge	•	•
Resume(s) for Corporate Officer(s)		•
Required Financial Statements	•	
State License or Registration	•	
Errors & Omissions Insurance	•	•
Quality Control Plan	•	•



# Q&A

# Q&A Instructions

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## Check your audio to ensure it's working correctly:

- Click *Test Speaker & Microphone* option or Microphone icon if image is crossed out.
- Test/change audio settings on computer/smartphone/telephone by selecting *Audio Settings* on toolbar.

## Access audio using one of the following options:

### Option A: Computer or smartphone


- If viewing webinar through computer or smartphone, click *Raise Hand* icon.
- You will receive an onscreen message to unmute yourself, **single-click the *Unmute Myself* button.**
- When prompted by moderator, provide your name, company affiliation, then ask your question.

### Option B: Standard telephone line

- To ask a question, press \*9 to be placed in queue.
- Webinar moderator will unmute your phone and you will hear the following automated message, “***You Are Unmuted***” which allows you to begin speaking.
- When prompted by moderator, provide your name, company affiliation, then ask your question.


# Navigating the Online Application

# Navigating the Online Application – Registration


 TUESDAY, APRIL 18, 2023

# HUD.GOV

U.S. Department of Housing and Urban Development



Connect with HUD



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## User Login

This application is only for lender applicants seeking new FHA approval. If you are applying for both Title I and Title II approval, you will apply for both on the same application. If you are an existing FHA lender seeking to expand your approval to either Title I or Title II, you must Create A New Request in LEAP to 'Add Insurance Authority.'

Do not use this portal for requesting additional authority. For all other activities, please visit HUD's comprehensive Lenders Page for more links.

Do not use the forward and back buttons on your browser. Instead you may navigate from tab to tab with the Back and Continue arrows found at the bottom of each screen.

Note: Username cannot be more than 20 characters.

User ID

Password

Already Registered.

Sign In

[New applicant. Register Here!](#)

[Forgot/Reset your password. Enter valid User ID and click here!](#)

# Navigating the Online Application – General Tab

Instructions

General

Contact

Address

Admin Contact

Lender Type

Officers & Owners

Attachments

Certifications

Summary

Payment

E-Signature

General Information

Company Name

Sample Financial Institutio\*

DBA (Doing Business As)

Sample Lender (if applicable)

Tax ID

-\*

NMLS ID

UEI Number

W23456789AAA

A unique 12-digit alphanumeric value for business and required in order to do business with the Federal Government.

Date Company Established

November 30 2021\*

Fiscal Year End Month

December\*

Minority/Women-Owned Business

Minority Owned\*

Nonprofit Entity? (Exempt from Application Fee)

Yes

No\*

Affiliation with Home Builder (Y/N)

Yes

No\*

Builder's Name

\*

Builder's Tax ID

-\*

Back

Continue



# Navigating the Online Application – Administrative Contact Tab

**Admin contact**

First Name  \*

Middle Initial

Last Name  \*

Phone (  ) -  -  \* Extn

Fax (  ) -  -

Email  \*

Verify Email  \*

*Check here if geographic address is the same* ☐

Address Line 1  \*

Address Line 2

State  \*

City  \*

County

Zip  \*

[Validate Address](#)

[Back](#) [Continue](#)

- This person will serve as the primary point of contact for receiving all email correspondence from FHA after approval.
- It is critical that this person possesses an understanding of the FHA Program and is either able to answer or direct questions to the appropriate party within your organization.

# Navigating the Online Application – Officers & Owners Tab

## Officers & Owners Information

List all of officers who will be directly involved in managing, overseeing, or conducting the FHA business of the applicant. For each entry, select the appropriate category (Individual or Company/Corporation) and complete the section that applies.

Individual (Officer and/or Owner) ☒

Salutation:

First  MI  Last

Individual Name

Job Title

SSN

Officer In Charge ☐

Email

Verify Email

Percent Ownership


Company/Corporation (Owner) ☐


Company Name


Tax Identification Number

Percent Ownership

Email and Verify Email addresses must be identical



 Back

 Continue

# Navigating the Online Application – Certifications Tab

## Certification of Compliance

A designated Corporate Officer for the applicant, must complete a series of certification statements that address the applicant's compliance with FHA requirements.

## Unable to Certify

If an applicant is unable to certify to any of the certification statements, a detailed explanation must be included for each certification statement that cannot be completed. The document must:

- Be on the applicant's letterhead;
- Be dated;
- Be signed by the Corporate Officer who signs the application;
- Explain in detail the reason(s) why the applicant is unable to certify; and
- Contain language certifying that, if approved, the applicant will comply with all FHA requirements.

# Navigating the Online Application – Submission

## Current Applications

*The information collection requirements contained in this system have been approved by the Office of Management and Budget (OMB) under the Paperwork Reduction Act of 1995 (44 U.S.C. 3501-35 and assigned OMB control number 2502-0005. In accordance with the Paperwork Reduction Act, HUD may not conduct or sponsor, and a person is not required to respond to, a collection of information unless the collection displays a currently valid OMB control number.*

Tracking Number	Company Name	Status	
1-SUFWU	TEST April 12th	Submitted	Withdraw Application



# Causes for Initial Rejection

# Causes for Initial Rejection

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1. The Financial Requirements are not met.
2. Incorrectly determining Non-profit eligibility.
3. Acceptable state lending license, registration or equivalent documentation not provided.
4. Quality Control Plan does not align with Handbook 4000.1 requirements.
5. 100% ownership information for principal owner not identified.
6. Designated Officer in Charge does not meet requirements.
7. An active, fully executed fidelity bond policy with adequate coverage was not provided.
8. An active, fully executed errors and omissions policy with adequate coverage was not provided.
- 9. An active, registered Unique Entity Identifier not provided. (New Requirement)**

# Resources





# References

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- *Single Family Housing Archived Webinars:*  
[https://www.hud.gov/program\\_offices/housing/sfh/events/sfh\\_webinars](https://www.hud.gov/program_offices/housing/sfh/events/sfh_webinars)
- *Online Application Link:*  
<https://www5.hud.gov/FHALender/>
- *How to Become an FHA-Approved Lender:*  
[https://www.hud.gov/program\\_offices/housing/sfh/lender/lendappr](https://www.hud.gov/program_offices/housing/sfh/lender/lendappr)
- *Single Family Housing Policy Handbook 4000.1, Doing Business with FHA:*  
[SFH Handbook 4000.1|HUD.gov/U.S. Department of Housing and Urban Development \(HUD\)](https://www.hud.gov/program_offices/housing/sfh/handbook/4000.1)
- *HUD-OIG Consolidated Audit Guide :*  
<https://www.hudoig.gov/library/single-audit-guidance/hud-consolidated-audit-guide>

## References (continued)

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- *Entity Registration and the Unique Entity Identifier (UEI):*  
<https://sam.gov/content/entity-registration>
- *Single Family Housing News (FHA INFO) Emails:*  
[https://www.hud.gov/program\\_offices/housing/sfh/FHA\\_INFO\\_subscribe](https://www.hud.gov/program_offices/housing/sfh/FHA_INFO_subscribe)  
(Frequent email notifications of new policies and training opportunities for anyone who signs up.)

# FHA Resource Center

	Option	Point of Contact	Hours Available	Comments
1	FHA Knowledge Base – FAQs	<a href="http://www.hud.gov/answers">www.hud.gov/answers</a>	24/7/365	Knowledge Base web page includes option to email questions.
2	Email	<a href="mailto:answers@hud.gov">answers@hud.gov</a>	24/7/365	
3	Telephone	1-800-CALL-FHA (1-800-225-5342) Persons with hearing or speech impairments may reach this number by calling the Federal Relay Service at 1-800-877-8339.	8:00 AM to 8:00 PM Eastern M-F	Voicemail is available after hours or during extended wait periods.
FHA INFO emails: Frequent email notifications of new policies and training opportunities for anyone who signs up. Subscribe at: <a href="https://www.hud.gov/program_offices/housing/sfh/FHA_INFO_subscribe">https://www.hud.gov/program_offices/housing/sfh/FHA_INFO_subscribe</a>				

# Q&A

# Q&A Instructions

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**Thank you for joining us today!**

